Thursday November 16, 2017

9:00 – 9:15 a.m.  Welcome
Attendees will be welcomed to Melbourne and the Congress by CLEAR President Cory Everett and a traditional Welcome to Country

9:15 - 10:15 a.m.  Keynote Presentation: Impact for Regulators Working with Indigenous Populations
Gregory Phillips, Associate Professor, Monash University

Drawing on case studies of Indigenous health workforce accreditation in Australia, this presentation will highlight sentinel issues for quality in assessment, including power, values, paradigm and strategy.

10:45 – 12 noon  Establishing Priorities, Challenges and Opportunities in Occupational Regulation (Discussion Groups)

Roundtable Discussion Groups will provide attendees from a variety of professions and international jurisdictions with an opportunity to share challenges and best practices related to the most current and pressing issues in occupational and professional regulation.

12 noon – 1:30 p.m.  Lunch

1:30 – 3:00 p.m.  Global Mobility and Entry to Practice
Introductions

Session One: Australia’s Skilled Occupations List
David Wilden, First Assistant Secretary, Immigration and Citizenship Policy, Department of Immigration and Border Protection

Australia has a well-regulated and successful immigration system with the Skilled Occupation List a key component of both the temporary and permanent skilled migration programs. This year the Government has announced significant changes to our skilled temporary work program (the 457). This presentation will examine those changes and their implications and provide an insight into the factors policy makers consider in regulating migration.

Session Two: Navigating Through Maze
Beka Tavartkiladze, Assistant Director and Head of Evaluation Services, World Education Services
The recognition of foreign credential is one of the most important aspects of global mobility, however the process is riddled with challenges and issues – fraudulent academic credentials, diploma mills and concerns about academic corruption.

This presentation will review approaches to credential authentication process; suggest documentation requirements criteria and provide some suggestions regarding alternatives to situations where required documentation is not available.

Q&A

3:30 – 5:00 p.m. Global Mobility and Entry to Practice (Discussion Groups)
Introduction

Session One: When One Size Does Not Fit All – Assessing International Qualifications within the Australian Registration and Accreditation Scheme
Margaret Grant, Program Manager Accreditation, Australian Health Practitioner Regulation Agency

The laws that establish the National Registration and Accreditation Scheme in Australia provide the regulator with options to recognize international qualifications and a corresponding range of pathways to registration for individuals whose international qualifications are recognized. This paper will outline the legislative framework and highlight key policy considerations when establishing assessment models and pathways to registration within this framework.

Discussion Groups

5:30 – 7:00 p.m. Pre-dinner reception/event

Friday November 17, 2017

8:45 - 9:00 a.m. Welcome and Report on CLEAR Regulatory Member Profile
Cory Everett, CLEAR President and Frances Picherack, CLEAR Regulatory Member Profile Chair

9:00 – 10:15 am. Governance and Accountability in Professional Regulation
Introductions

Session One: Establishing and Working with a Community Advisory Group
Anita Rivera, National Director, Communications, Australian Health Practitioner Regulation Agency
Mark Bodycoat, Community Member, Medical Board of Australia, and Chair, Community Reference Group

Inviting an advisory group to be the 'critical friend' for your scheme may seem counter-intuitive, but with the right supports in place and an authentic approach, it's possible to build strong and genuine two-way communication and help improve your approach to your work. In this session, learn about how the Australian health practitioner regulator set up its Community Reference Group and how the group has helped the agency engage more effectively with patients and the community.

Q&A
10:30 – 12:00 p.m. **Governance and Accountability in Professional Regulation (Discussion Groups)**

*Introduction*

Session Two: How Do Regulators Maintain Public Trust and Confidence in the Face of Changing Public Expectation?
Ron Paterson, Professor, The University of Auckland

Regulators of professions walk a tightrope. Laws and charters require them to protect the public and to act in the public interest. They must constantly balance the politics of public protection: responding to the concerns of regulated professions, while meeting public expectations.

Business and government call for light-handed regulation, but the public looks to regulators to ensure that professionals are competent and fit to practise their professions. How can regulators be confident they are acting appropriately in the public interest, when public expectations are changing, consumers are better informed and more vocal, and media scrutiny is intense?

**Discussion Groups**

Following the presentation, attendees will break into roundtable discussion groups for focused discussion related to the key points from the afternoon presentations.

12 noon - 1:30 p.m. **Lunch**

1:30 – 3:00 p.m. **Striving for Continuing Competence**

*Introductions*

Session One: Towards Revalidation in Australia
Dr. Joanna Flynn AM, Chair, Medical Board of Australia

The Medical Board of Australia (MBA), in partnership with AHPRA, is the professional regulator for medicine in Australia. Four years ago, mindful of international developments, the MBA started a conversation with the medical profession and the community in Australia about how to ensure that doctors in Australia maintain the knowledge and skills they need to provide safe and ethical care to patients through their working lives.

This presentation will outline the program of work and the consultation process since then. In essence the proposed approach has two elements, strengthening CPD for all doctors and early identification of those at risk of poor performance. The first of these is relatively straightforward. The second will require a strong evidence base and challenges us to think about the roles and responsibilities of many parties in ensuring patient safety.

Session Two: *Untangling* Workplace Situational Challenges: A Case for a New Way of Thinking in Professional Complexity
Sayra M. Cristancho, Scientist, Center for Education Research & Innovation, and Assistant Professor, University of Western Ontario

With the increasing complexity of the workplace, even experts will encounter practice situations that test their limits and require them to adapt. Lifelong learning demands that professionals recognize these
limits and respond appropriately. In this presentation, I will introduce Systems Engineering principles and present evidence from the healthcare context to tackle the question of how professionals adapt to complex workplace situations both individually and in teams. In particular, how members of a team define the same problem differently, how they seek help, how they deal with moral distress, and how these responses relate to their ability to become resilient. Understanding the ways in which these behaviours are enacted in the workplace will help professionals become aware of the skills necessary for effective collaboration across professions. Through this presentation I will provide language to encourage explicit discussions about complex workplace situations and to inform organizational strategies for promoting collaborative teamwork.

Q&A

3:15 – 4:00 p.m. Closing Keynote: Professional Regulation in a Time of Great Change
The Honorable Michael Kirby AC CMG, Retired Judge of the High Court of Australia

In his talk, Michael Kirby will describe the challenges that are presented to professional regulators in a time of considerable social, moral and technological change. It was once said that every profession is a conspiracy against the public. Whilst professional regulators exist to defend the standards of professions and to protect the public, they have constantly to be scrutinized to make sure that they do not become a vehicle for excluding the influx of new members with different backgrounds, experiences and values. The existence of greater mobility today opens up new demands for entry into professions and the importation of new ideas, practices and values. This is why transparency, to the greatest degree possible, is important in contemporary professional regulation. Transparency includes openness to scrutiny by the public and transparency affecting the members of the professional group themselves who come under particular disciplinary notice. New technology, including social media, presents new challenges for the manifestly fair and impartial discharge of professional regulation. Drawing on experiences in the courts and tribunal concerning the regulation of the legal and medical professions, the speaker will suggest some important trends that apply more generally to the task of professional regulation today.

4:00 p.m. Concluding Remarks