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How can we help you?
The Council on Licensure, Enforcement and Regulation is the premier international resource for professional regulation stakeholders. CLEAR was conceived more than 30 years ago as a resource for any entity or individual involved in the licensure, non-voluntary certification, or registration of the hundreds of regulated occupations and professions. Since its inception, CLEAR’s membership has included representatives of all governmental sectors, the private sector, and many others with an interest in this field.

CLEAR promotes regulatory excellence through conferences, educational programs, webinars, seminars and symposia. The organization provides networking opportunities, publications, and research services for those involved with, or affected by, professional and occupational regulation. As a neutral forum to encourage and provide for the sharing of best practices, CLEAR serves and supports the international regulatory community and its vital contribution to public protection.

To help foster a better understanding of the issues involved in professional and occupational regulation, CLEAR sponsors conferences designed to meet the varied needs of all licensing community members. Conference content is directly relevant to board members, registrars, executive directors, agency administrators, and enforcement and investigative staff. CLEAR’s Annual Educational Conference is attended by more than 600 members of the regulatory community from across North America, Europe, Australia and New Zealand.

Conference content is developed by and for members of the regulatory community and focuses on four areas of inquiry: Entry to Practice and Beyond; Testing and Examination; Administration, Legislation and Policy; and Compliance and Discipline. Accompanying roundtable discussion groups are also offered. The Regulatory Expo and Exhibitor Showcase typically sees 30 exhibitors provide information about their products and services to attendees.
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The Exhibit Hall is located in Colorado A–E on Lower Level 2. Exhibit Hall hours are Wednesday, September 13, 5:30–6:30 p.m., Thursday, September 14, 7 a.m.–5 p.m., and Friday, September 15, 7:30 a.m.–Noon.
CLEAR AWARDS

Consumer Protection Award
Joe Neguse

CLEAR's Consumer Protection Award recognizes an individual who has innovatively contributed to enhancing a broader public understanding of regulatory issues with respect to consumer and public protection, and citizen advocacy. In lieu of or in addition to regulation enforcement efforts, the nominee shall have successfully demonstrated public information and consumer outreach and education efforts and initiatives.

CLEAR is pleased to present the 2017 Consumer Protection Award to Joe Neguse, former Executive Director of the Colorado Department of Regulatory Agencies. Under the leadership of Mr. Neguse, Colorado’s Department of Regulatory Agencies (DORA) has expanded its core mission of protecting the public by greatly enhancing its consumer outreach and advocacy programs. During his time as Executive Director, Mr. Neguse worked to break down “silos” within the Department and build cohesive and lasting partnerships between distinct DORA divisions. These efforts are best evidenced by the Predatory Practices Workgroup he initiated early in his tenure. As a result, the Department successfully launched a series of impactful partnerships and educational campaigns that crossed Divisional lines and thereby reached a broader audience.

Regulatory Excellence Award
Marc Seale

CLEAR’s Regulatory Excellence Award recognizes an individual, team, program or agency demonstrating an outstanding contribution to the enhancement of occupational or professional regulation, regulatory processes, or consumer and public protection. The individual, team, program or agency must have demonstrated exceptional leadership, vision, creativity, results and outcomes above and beyond the regular functions of the job or expectations, and beyond what is normally achieved.

CLEAR is pleased to present the 2017 Regulatory Excellence Award to Marc Seale, Chief Executive and Registrar of the United Kingdom Health and Care Professions Council (HCPC).

Under Mr. Seale’s leadership the HCPC has been widely recognized for having established the principle that multi-professional regulators can be effective, efficient and ethical—and to that end, the HCPC is seen as a model by others around the world - in large part due to Mr. Seale’s demonstrated excellence in regulatory leadership. Mr. Seale is a passionate regulatory leader, leading the development and implementation of new processes aligned with the HCPC’s commitment to protecting the public.

Investigative Excellence Award (Individual)
Robert Herbert

CLEAR’s Investigative Excellence Award for an individual recognizes an investigator who has demonstrated exceptional performance in a particular case, or has a history of excellent performance beyond what is expected or required, resulting in a direct and significant impact to the protection of the public or consumer interests.

CLEAR is pleased to present the 2017 Investigative Excellence Award to Special Investigator Robert Herbert, of the Alabama Board of Licensure for Professional Engineers and Land Surveyors.

In a case which stemmed from an initial complaint filed in 2013, Special Investigator Herbert was tasked with investigating the owner of Commodore Steel Buildings, who was in the process of constructing a metal building for a church. The complaint indicated that the building was possibly substandard and posed a significant safety risk to the congregation. As a result of Mr. Herbert’s proven effectiveness in navigating complex investigations, the owner of Commodore Steel Buildings was ultimately charged with fifty-two felony criminal violations. Mr. Herbert has demonstrated a stalwart dedication to public safety and the citizens the Alabama Board of Licensure for Professional Engineers and Land Surveyors seeks to protect.
CLEAR’s Investigative Excellence Group Award recognizes a team that has demonstrated exceptional performance in a particular case, or has a history of excellent performance beyond what is expected or required, resulting in a direct and significant impact to the protection of the public or consumer interests. CLEAR is pleased to present the 2017 Investigative Excellence Award to the Colorado Department of Regulatory Agencies—Division of Professions and Occupations and Denver District Attorney’s Office, Second Judicial District.

In early August 2016, the Colorado Medical Board received a complaint concerning the unlicensed practice of medicine by an individual representing himself as a licensed physician. An interview with a previous patient of the respondent revealed a harrowing surgical experience, detailing dangerous and unsafe medical practices used by the respondent. A swift and coordinated effort was made by the Denver District Attorney’s Office and the Division’s Office of Investigations to serve an on-demand subpoena for patient records and to notify the respondent of the complaint. Upon arrival at the respondent’s place of business, the investigative team was made aware of a surgery actively in progress. The surgery was stopped and after having admitted to operating without a physician’s license in the State of Colorado, the respondent was placed under arrest.

Ultimately, the respondent was charged with 126 criminal violations and pleaded guilty to second-degree felony assault, criminal impersonation and the unauthorized practice of medicine. Were it not for the fluidity and teamwork of the individuals involved in this investigation, additional lives may have been endangered, or lost, as a result of the fraudulent practice of the respondent. The cross-collaboration demonstrated by the Division of Professions and Occupations’ Office of Investigations, the Colorado Medical Board and the Denver District Attorney’s Office is a shining example of consumer and public protection at its finest.

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AGENDA

WEDNESDAY, SEPTEMBER 13 1–5 P.M.

CAC SESSION
Emerging Trends: Implications for Professional and Occupational Regulation
Pomroy, 3rd Floor
Change is in the air! Professional and occupational regulation is under scrutiny in the U.S. Congress, state legislatures, and the courts. “How much regulation is too much regulation?” “What is the right mix of licensure, certification, and accreditation, or should workforce matters be left to the marketplace?” “What authority should state legislatures, governors, or attorneys general have to approve, reject, or amend licensing board rules and regulations?” Think tanks, scholars, and politicians on all sides of the political spectrum are continually weighing in on these subjects.

At this session, we will discuss and debate emerging trends and their likely impact on regulation, including:

- Federal and state legislative proposals to limit the rule-making authority of the regulator, including licensing boards;
- The impact of legislation to restructure licensing boards; and
- State compliance with the U.S. Supreme Court’s holding in North Carolina Board of Dental Examiners v. Federal Trade Commission, which requires independent oversight of licensing boards that are controlled by active market participants.

Speakers
- Becky LeBuhn, Board Chair, Citizen Advocacy Center (CAC)
- Barbara Safriet, Professor of Health Law & Policy, Lewis and Clark Law School
- Mark Speicher, Associate Dean for Academic Affairs, Arizona College of Osteopathic Medicine, Midwestern University
- David Swankin, President and CEO, Citizen Advocacy Center (CAC)

WEDNESDAY 2–7 P.M.

Registration Open
Lower Level 2, Prefunction

WEDNESDAY 4–5 P.M.

Getting the Most Out of CLEAR
Penrose Ballroom, Lower Level 1
This session provides the opportunity for conference attendees to learn more about CLEAR’s structure, function, mission and products. Attendees will also learn how to use the conference networking tools and opportunities to the best advantage, and hear from current CLEAR members about ways to get the most out of your CLEAR membership.

THURSDAY, SEPTEMBER 14 7 A.M.–5 P.M.

Registration Open
Lower Level 2, Prefunction

Exhibit Hall Open
Colorado A–E, Lower Level 2

THURSDAY 7–8:30 A.M.

Light Continental Breakfast
Colorado A–E, Lower Level 2

THURSDAY 7:30–10:15 A.M.

NCIT Workshop: Communication and the Art of Persuasion
(separate registration required)
Spruce, 2nd Floor
The ability to communicate effectively is a key component to being a successful investigator. Effective communication involves conveying your thoughts and positions to others as clearly, concisely and unambiguously as possible, and in turn, receiving information that others are providing to you with as little distortion and misunderstanding as possible. Good communication skills can serve to improve operational efficiency and productivity in the workplace and increase the confidence level of employees. On the other hand, poor communication skills may cause message misinterpretation or misunderstanding and lead to roadblocks in getting desired information. This session introduces participants to key components for effective communication including preparation and delivery techniques, use of language and physicality to get your point across, listening skills, and the use of presentation aides.

THURSDAY 8–9 A.M.

CAC SESSION 2
Evaluating Licensing Board Performance: Meeting Consumer Expectations
Mattie Silks, Lower Level 1
Occupational and professional licensing boards are charged by statute with promoting and protecting the public interest. Is there enough done to evaluate how effectively boards carry out their public protection mission? At this session, regulators from different professions in different countries will discuss methods currently used to evaluate boards (e.g. sunset reviews, governors’ audits) and propose additional methods for evaluating board performance. They will also exchange ideas about who should be measuring board performance against consumer expectations and what standards should apply.

Speakers
- David Benton, Chief Executive Officer, National Council of State Boards of Nursing
- Bridget Gramme, Administrative Director, University of San Diego School of Law, Center for Public Interest Law
THURSDAY 8–10 A.M.

PRECONFERENCE WORKSHOPS

Developing Defensible Competency-Based Performance Assessments for Credentialing and Continuing Competence
Denver 1–3, Lower Level 2

Competency-based performance assessments add value to credentialing and continuing competence programs, enabling assessment of hard-to-measure competencies and soft skills such as collaboration, technical procedures, ethical and clinical decision making. Recent advances in performance assessment methodologies will be presented, observed and applied by developing a scenario for assessment purposes, developing standardized administration and scoring criteria, piloting or dry-running the scenario with participants as candidates and assessors, then setting minimum performance standards and a cut score.

Coordinator
Carol O’Byrne, Associate Registrar, Pharmacy Examining Board of Canada

Moderator
Elizabeth Witt, Chief Consultant and Psychometrician, Witt Measurement Consulting

Speakers
Anthony Marini, President, Martek Assessments Ltd.
Carol O’Byrne, Associate Registrar, Pharmacy Examining Board of Canada
John Pugsley, Registrar-Treasurer, Pharmacy Examining Board of Canada
Kim Stefaniuk, OSCE/OSPE Station Editor/Reviewer and Quality Assurance Coordinator, Pharmacy Examining Board of Canada

Frenemies or Facilitators? How to Work with the Media to Tell Your Side of the Story
Denver 4–6, Lower Level 2

How can we work closely with the media to ensure that our side of the story is told—especially when many of the issues we deal with are complex and fast moving? Experts from Canada and the U.S. will share their insights and experiences into real-life examples of successful crisis management. After this workshop you’ll have a better understanding of media relations, the variables that contribute to successful crisis management and greater accountability to your stakeholders.

Coordinator
Olivia Yu, Senior Communications Officer, Ontario College of Teachers

Moderator
Jimi Bush, Performance and Outreach Manager, Washington State Department of Health, Medical Quality Assurance Commission

Speakers
Cory Everett, Director, State of Colorado, Latino Coalition for Community Leadership
Mark Gaskill, President, i-Mediate Wyoming/Telemediate.org

THURSDAY 10:30 A.M.–12 NOON

OPENING KEYNOTE SESSION

Can a Conversation Change an Outcome? Can a Conversation Change a Life?
Colorado F–J, Lower Level 2

The transition to person-centered care and service, undeniably overdue, starts with a conversation, a fundamentally new conversation moving from paternalistic to participatory care. The courage of Patty in telling her son’s story compels others into action. It challenged this mom to spearhead legislation in Colorado and help others nationally do the same.

Patricia demonstrates to the audience how open, honest conversations about the risks, benefits and alternatives to a procedure can indeed change an outcome or save a life. Also she shares poignantly
how moving Informed Consent as an event to Shared Decision-Making as a process can improve outcomes and reduce liability. By listening to this powerful presentation the audience will understand the link between patient safety and a thoughtful conversation that places the patient at the center of care as well as cause the audience to examine how consumer-driven conversations can make a difference in the wider regulatory world.

Moderator
- Steve Hart, Executive Director, Kentucky Board of Pharmacy, CLEAR President

Introduction
- Colorado Lieutenant Governor, Donna Lynne

Speaker
- Patty Skolnik, Founder & President/CEO, Citizens for Patient Safety

THURSDAY 12 NOON–1:30 P.M.

Exhibit Hall Hour: “Taste of Denver” Lunch
Exhibit Hall, Colorado A–E, Lower Level 2

THURSDAY 12:30–1:30 P.M.

Investigator Roundtable
Penrose Ballroom, Lower Level 1

THURSDAY 1:30–2:30 P.M.

ADMINISTRATION, LEGISLATION, AND POLICY
The Court of Public Opinion:
A Case Study of Discipline Evidence Gone Viral
Denver 1–3, Lower Level 2
This session discusses an actual recent event at the College of Veterinarians of Ontario. This story involves the sharing of video evidence by witnesses on social media before the release of the final decision and reasons of a discipline hearing. The video sparked public and professional outrage and brought in to question the College’s use of its full authority in a specific discipline case. College representatives will share the story, what can be learned from it and the opportunities that arose from this experience.

Coordinator
- Shilo Tooze, Associate Registrar, Licensure, College of Veterinarians of Ontario

Moderator
- Michael Salvatori, Chief Executive Officer and Registrar, Ontario College of Teachers

Speakers
- Jan Robinson, Registrar and Chief Executive Officer, College of Veterinarians of Ontario
- Shilo Tooze, Associate Registrar, Licensure, College of Veterinarians of Ontario

COMPLIANCE AND DISCIPLINE
Home Run or Strikeout: Effectively Managing the Latest Trends Affecting Complaints, Investigations and Hearings
Colorado F, Lower Level 2
You are the registrar for the state board of the Colorado Rockies. The Board receives a shocking complaint against a new member from New York, Yogi Berra. Everything that can go wrong does. What will you do? Your options are surprisingly different than what they would have been only a couple of years ago. This presentation looks at real-life stories (and some made up ones) taken from news headlines from around the world, and will tell you what the courts in the United States, United Kingdom and Canada are telling regulators they should do now.

Coordinator
- Marc Spector, Director of Professional Regulation, College of Early Childhood Educators

Moderators
- Elyse Sunshine, Lawyer, Rosen Sunshine LLP

Speakers
- Bernard C. LeBlanc, Partner, Steinecke Maciura LeBlanc
- Michelle Z. Pedersen, Business Development Executive, State and Local Governments, Regulatory Portfolio, MicroPact
- Marc Spector, Director of Professional Regulation, College of Early Childhood Educators

ENTRY TO PRACTICE AND BEYOND
Depoliticizing State Licensure by Competency-Based Certification
Penrose Ballroom, Lower Level 1
An interactive session, introducing an alternative structure of regulating health professionals at the entry level, followed by prepared comments and an informal discussion of the pros and cons of such a system. Under our proposal, a provider’s scope of practice would be based on the acquisition of certification of defined competencies rather than on completing a training program leading to a professional degree. The goal is to make licensing less-anticompetitive while ensuring the public safety. The goal is to improve access to high quality health care providers without disrupting our current institutions.

Coordinator & Moderator
- Shirley Svorny, Professor of Economics, California State University, Northridge

Speakers
- Murray Feldstein, Visiting Fellow for Health Care Policy, Goldwater Institute
- Sandra Greenberg, Vice President, Research, ACT
- Ronne Hines, Director, Division of Professions and Occupations, Colorado Department of Regulatory Agencies
TESTING AND EXAMINATIONS
When Should You Be Worried?
Testing Program Events that Need Your Attention
Denver 4–6, Lower Level 2

Once licensure programs are up and running, most run smoothly day to day without major disruptions. Candidates test, test results are generated, and candidates learn whether they were successful. However, occasionally something unintended may occur and regulators need to understand what questions to ask and what actions to take. This session will present examples of what might go wrong in a testing program as well as what the regulator’s role is in each example discussed. Examples presented will include candidate-related issues and test development/delivery issues. For each category the potential impact on test validity will be considered and options for resolution addressed.

Coordinator
- Barbara Schwing, Global Accounts Manager, Prometric Inc.

Moderator
- Chuck Friedman, Director, Psychometrics, PSI Services

Speakers
- Shannon Carter, Vice President Education, Scrum Alliance
- Linda Waters, Vice President, Prometric Inc.

THURSDAY 2:30–2:45 P.M.

Break in Exhibit Hall
Colorado A–E, Lower Level 2

THURSDAY 2:45–3:45 P.M.

ADMINISTRATION, LEGISLATION, AND POLICY
Nudging, Judging, and De-Sludging: How Behavioral Sciences Can Be Applied to Compliance in the Regulatory Sector
Denver 4–6, Lower Level 2

How can regulators influence members’ behavior? This interactive session explores how behavioral sciences are being applied within organizations worldwide. The former lead of the government of Ontario’s Behavioral Insights Unit will provide an overview of key behavioral science concepts. Governing more than 50,000 professionals, the College of Early Childhood Educators is the only self-regulating body of its kind in North America. A case study will further illustrate how this College has applied a behavioral lens to examine processes, identify opportunities for interventions, and test solutions. Session participants will also explore how to apply these concepts in their organizations.

Coordinator & Moderator
- Cynthia Abel, Director, Registration & Member Services, College of Early Childhood Educators

Speakers
- Dinah Godfree, Policy Manager, United Kingdom Professional Standards Authority
- Mark Stobbs, Director of Scrutiny and Quality, United Kingdom Professional Standards Authority

ENTRY TO PRACTICE AND BEYOND
Building an Integrated Competency-Based Network
Colorado G–J, Lower Level 2

Competency-based assessment of work experience for certification or licensing can transform a regulator’s ability to build an integrated network of progressive policies, programs and relationships with key stakeholders such as interns, employers, newcomers and government. This session will share the experience of Canadian engineering and geoscience regulators as they build on the inherent attributes of competency-based assessment to support new programs and tools that support the regulatory network and ultimately improve their ability to protect the public interest.

Coordinator & Moderator
- Gillian Pichler, Director, Registration, Engineers and Geoscientists British Columbia

Speakers
- Matthew Oliver, Director of Registration, Engineers and Geoscientists British Columbia
- Jason Ong, Manager, Exams, Geoscience Registration & Member-in-Training Program, Engineers and Geoscientists British Columbia
TESTING AND EXAMINATIONS

Beyond Job Knowledge: Assessing Situational Judgment for Professional Development
Denver 1–3, Lower Level 2

Situational judgment tests and exercises are becoming increasingly popular in assessment programs as advances in technology have led to cost-effective solutions for online authoring, delivery and scoring. Assessments of situational judgment are especially useful in measuring a wide range of competencies, including knowledge application, cognitive abilities, and non-cognitive characteristics, or “soft skills.” While such assessments are commonplace in employment testing and learning programs, they are less prevalent in credentialing examinations. This session will provide an overview of situational judgment assessment approaches, considerations, and case studies illustrating a range of credentialing-related applications.

Coordinator
- John Weiner, Chief Science Officer, PSI Services

Moderator
- Ronald Rodgers, President/Director of Measurement Services, Employment Research Institute/Continental Testing Services

Speakers
- Lawrence J. Fabrey, Senior Vice President, Psychometrics, PSI Services
- Cyrus S. Mirza, Test Development Specialist, PSI Services
- Sandra Lee Schafer, Director of Credentialing, Hospice and Palliative Credentialing Center
- John Weiner, Chief Science Officer, PSI Services

THURSDAY

Break in Exhibit Hall
Colorado A–E, Lower Level 2

THURSDAY

3:45–4 P.M.

ADMINISTRATION, LEGISLATION, AND POLICY

Regulating Bad Board Behavior: Real-Life Stories About Boards and Board Members Who Act Inappropriately
Denver 4–6, Lower Level 2

It can take years for a regulator to develop a good reputation. That reputation can be quickly tarnished by a board member who acts inappropriately. With stories taken from the headlines of newspapers around the world, this interactive session will explore best practices for creating an environment where good governance can flourish. Regulators and lawyers from the United States and Canada will present case scenarios drawn from real life examples, and, through iClicker technology, ask what you might do in similar circumstances. This is an opportunity to learn helpful strategies that you may not have considered.

Coordinator
- Marc Spector, Director of Professional Regulation, College of Early Childhood Educators

Moderator
- Elyse Sunshine, Lawyer, Rosen Sunshine LLP

Speakers
- Rebecca Durcan, Lawyer, Steinecke Maciura LeBlanc
- Marc Spector, Director of Professional Regulation, College of Early Childhood Educators
- Panravee Vongjaroenrat, Assistant General Counsel, DC Department of Health
- Amigo R. Wade, Senior Attorney, Virginia Division of Legislative Services

THURSDAY

4–5 P.M.

ENTRY TO PRACTICE AND BEYOND

Streamlining Accreditation: Developing Generic Standards and a Risk-Based Approach to Reduce Regulatory Burden
Colorado F, Lower Level 2

With a focus on reducing the regulatory burden of program accreditation, this session will explore the approach taken by CORU (Regulating Health and Social Care Professionals in Ireland) to streamline the accreditation process by developing generic criteria and standards for use with 15 diverse professions. The session will also explore the challenges of achieving consistency in a model of distributed decision making while suggesting and discussing further opportunities to reduce regulatory burden.

Coordinator
- Orla Barry, Education Policy & Standards Manager, CORU—Regulating Health and Social Care Professionals in Ireland
AGENDA

Moderator
- Ginny Hanrahan, CEO/Registrar, CORU—Regulating Health and Social Care Professionals in Ireland

Speakers
- Orla Barry, Education Policy & Standards Manager, CORU—Regulating Health and Social Care Professionals in Ireland
- Aoife Sweeney, Head of Education, CORU—Regulating Health and Social Care Professionals in Ireland

TESTING AND EXAMINATIONS
I Was Treated Like a Criminal
Denver 1–3, Lower Level 2
Candidates, particularly honest ones, sometimes respond to customer satisfaction surveys with, “I was treated like a criminal!” This reaction is in response to enhanced security processes that include requirements to empty pockets, submit to metal detectors, take fingerprints/palm prints, etc. But honest test takers aren’t the problem, are they? It’s dishonest testers that we’re trying to catch, and technology, particularly the miniaturization of cameras and recording devices, is making that even more challenging. This session will include specific case studies of candidates caught with spy devices as well as recommendations for up-front messaging so candidates are prepared for test day.

Coordinator & Moderator
- Stacy Lawson, Team Lead, Global Account Management, Prometric

Speakers
- Barbara Graham, Director, Test Security, Financial Industry Regulatory Authority (FINRA)
- Roddy Meade, Senior Manager, Global Security, Prometric

THURSDAY 5:15–8:30 P.M.
Denver Dispensary, Grow House and Edibles Manufacturer Tour (prior registration required) —SOLD OUT
Hotel Lobby

THURSDAY 5:30–7 P.M.
Best of Denver Walking Tour (prior registration required)
Hotel Lobby

THURSDAY 5:30–6:30 P.M.
CAC SESSION 3
Networking Session
Mattie Silks, Lower Level 1
CAC Board Members will lead an informal discussion about public policy issues, and public members and anyone else interested in public member effectiveness will have the opportunity to share experiences and discuss public policy issues currently before their boards.

FRIDAY, SEPTEMBER 15 6–7 A.M.
Fun Run (prior registration required)
Hotel lobby

THURSDAY 7 A.M.–5 P.M.
Registration Open
Lower Level 2, Prefunction

THURSDAY 5:15–8:15 A.M.
Light Continental Breakfast in Exhibit Hall
Colorado A–E, Lower Level 2

FRIDAY 7–8:30 A.M.
Breakfast Session
Medical Marijuana: The New Regulatory Landscape in Canada
Colorado F, Lower Level 2
This session will include three key messages: A review of the legislative framework in Canada for medical marijuana; a commentary on the perceived failure by Health Canada and the Royal Canadian Mounted Police to enforce Canada’s medical marijuana laws; and an analysis of the impact of this perceived regulatory failure on the quality and variety of medical marijuana products available to consumers. The presentation will conclude with an outline of the legislative changes regarding marijuana announced by the Government of Canada.

Coordinator
- Ferzin Wadhwani, National Manager, Business Development and Marketing, Miller Thomson LLP

Moderator
- Lisa Spiegel, Partner, Miller Thomson LLP

Speaker
- Gerald Chipeur, Partner, Miller Thomson LLP

Breakfast Session
The Heart of Clinical Reasoning and How to Measure It
Colorado G–J, Lower Level 2
Quality Assurance programs are established by most regulators to ensure quality practice by their members. A key component for healthcare professionals is clinical reasoning/decision-making. The challenge is to measure it. It is common practice in medicine to use Chart Stimulated Recall (CSR), which is a mixture of reviewing charts and the practitioner explaining their clinical decisions. The presenters decided to add clinical reasoning to their evaluation process, that already involved a chart review. Learn how they teased out the essential of “clinical reasoning” from the CSR process and established a method to measure these “soft”, non-technical skills.
AGENDA

Coordinator
§ Carol Bock, Deputy Registrar, College of Audiologists and Speech-Language Pathologists of Ontario

Moderator
§ Brian O’Riordan, Registrar and CEO, College of Audiologists and Speech-Language Pathologists of Ontario

Speakers
§ Carol Bock, Deputy Registrar, College of Audiologists and Speech-Language Pathologists of Ontario
§ Alexandra Carling, Director of Professional Practice and Quality Assurance, College of Audiologists and Speech-Language Pathologists of Ontario

BREAKFAST SESSION
Mirror, Mirror on the Wall: Emerging Trends in Self-Regulation
Denver 1–3, Lower Level 2
In 2014, the Ontario College of Teachers engaged a consultant to use current and emerging issues affecting self-regulation to forecast plausible futures in the self-regulatory field. This presentation examines the findings of the report and the use of strategic foresight as a tool for broader policy planning and risk management for regulators. This presentation also explores how the College continues to use the report to anticipate the impact of emerging influences, while considering strategic business practices and policy directions to effectively manage future risks and opportunities.

Coordinator
§ Tan Crombie, Policy Analyst, Ontario College of Teachers

Moderator
§ Roxanne Alston, Director, Customer Relations, National Council of Architectural Registration Boards (NCARB)

Speakers
§ Tan Crombie, Policy Analyst, Ontario College of Teachers
§ Michael Salvatori, Chief Executive Officer and Registrar, Ontario College of Teachers

CAC SESSION 4
Hearing from Your Constituents: Techniques for Getting Input from the Public
Mattie Silks, Lower Level 1
Licensing boards often lament the difficulty of getting input from the outside world during board meetings, rulemaking proceedings, legislative hearings, and routine day-to-day operations. At this session, attendees will be invited to share their experiences relating with the public. Invited presenters will talk about their success using advisory committees to stay in contact with their constituents. One presenter will describe the experience with citizen advocacy committees appointed by Medicare’s Quality Improvement Organizations. A representative from the College and Association of Registered Nurses of Alberta will describe the Association’s experience using an outside advisory committee on the subject of the Registered Nurse scope of practice in the province.

Speakers
§ Debra Allen, Senior Manager, Regulatory and Practice, College and Association of Registered Nurses of Alberta
§ Becky LeBuhn, Chair, Citizen Advocacy Center (CAC)
§ Yanling Yu, Commissioner, Washington State Department of Health, Medical Quality Assurance Commission

FRIDAY
7:30 A.M.–12 NOON
Exhibit Hall Open
Colorado A-E, Lower Level 2

FRIDAY
8:30–9:30 A.M.
ADMINISTRATION, LEGISLATION, AND POLICY
Update on Legislative Threats for Continuing Competence
Denver 1–3, Lower Level 2
There is a growing movement to lower professional standards for health care practitioners. Legislation undermining Maintenance of Certification (MOC) requirements has already passed in a handful of states. At CLEAR’s 2016 Educational Conference in Portland, Oregon, speakers representing public interest and professional organizations spoke about how these threats to maintenance of competence can affect patient safety, and announced the creation of a “Right to Safe Care Coalition” whose mission is to educate stakeholders about the importance of rigorous lifelong learning programs. At this update session, panelists from the organizations that presented in 2016 will report on developments since then.

Coordinator
§ Becky LeBuhn, Board Chair, Citizen Advocacy Center (CAC)

Moderator
§ Patricia Wheadon, Assistant Registrar, Alberta College of Occupational Therapists

Speakers
§ Grady Colson Barnhill, Senior Assessment Advisor, National Commission on Certification of Physician Assistants
§ Tom Granatir, Senior Vice President for Health Policy and External Affairs, American Board of Medical Specialties
§ Karen Plaus, CEO, National Board of Certification and Recertification for Nurse Anesthetists (NBCRNA)
§ David Swankin, President and CEO, Citizen Advocacy Center (CAC)

COMPLIANCE AND DISCIPLINE
Unique Challenges for Regulators in Sexual Abuse Cases Involving Children
Denver 4–6, Lower Level 2
Recently, there has been increased scrutiny of the manner in which professional regulators deal with allegations of sexual misconduct. When the allegations involve sexual abuse of a child, the public protection concerns are heightened, but so are the challenges involved in prosecuting the allegations of professional misconduct. Through
a case study involving the alleged sexual abuse of a young child, this session will discuss some of the challenges that are likely to arise in such cases where children are involved. Through a more general discussion, the session will also explore some of the strategies for overcoming these challenges, and how to approach the issues in these cases in a way that upholds the regulator’s duty to regulate the profession in the public interest.

Coordinator
- Jill Dougherty, Partner, WeirFoulds LLP

Moderator
- Lara Kinkartz, Associate, WeirFoulds LLP

Speakers
- Beth Deazeley, Registrar and CEO, College of Early Childhood Educators
- Jill Dougherty, Partner, WeirFoulds LLP
- Hollie Reinhart-Patton, Forensic Interviewer, Denver Children’s Advocacy Center
- Michael Salvatori, Chief Executive Officer and Registrar, Ontario College of Teachers

ENTRY TO PRACTICE AND BEYOND
Trade Agreements: Implications for International Mobility of Health Professionals
Colorado G–J, Lower Level 2
Trade agreements, by design, promote the international mobility of health professionals. They also create regulatory challenges for destination countries and questions that key regulators must answer. Should migrating health professionals be able to practice on their home country license? How does a receiving country (or state) evaluate international education and licensure to determine comparability? This presentation will discuss different trade agreement models and key examples from around the world. Discussion will center on the regulatory challenges and opportunities these agreements created in the nursing sector.

Coordinator
- Mary-Anne Robinson, Chief Client Engagement Officer, Commission on Graduates of Foreign Nursing Schools International Inc. (CGFNS)

Moderator
- Cathy Giblin, Registrar/Director, Quality Assurance, College and Association of Registered Nurses of Alberta (CARN"

Speaker
- Mary-Anne Robinson, Chief Client Engagement Officer, Commission on Graduates of Foreign Nursing Schools International Inc. (CGFNS)

Testing and Examinations
Changing Tires While the Car is Still Moving, or How to Build a Next Generation High Stakes Test for Licensure/Certification
Penrose Ballroom, Lower Level 1
As computerized testing matures, many organizations are considering innovating their programs by using more computing features in their tests (e.g., graphics, simulations, etc.), moving beyond multiple-choice questions. Designing a Next Generation assessment that seamlessly augments the existing program is difficult. For this session, the definition of building a Next Generation assessment is to develop innovative testing solutions to measurement challenges and potentially assess important constructs that are not being addressed by the current measurement process. As programs gain experience with computerized testing, it becomes natural to question whether the current implementation is capturing all the salient competencies of the job.

Coordinator
- Brenda Aubin, Tradeshow and Event Manager, Pearson VUE

Moderator
- Ronne Hines, Director, Division of Professions and Occupations, Colorado Department of Regulatory Agencies

Speakers
- Philip Dickison, Chief Officer of Examinations, The National Council of State Boards of Nursing
- Anthony Zara, Vice President, Assessment Solutions, Pearson VUE

FRIDAY 9:30 – 10:30 A.M.
Exhibit Hall Hour
Colorado A–E, Lower Level 2

FRIDAY 10:30 A.M.–12 NOON
ADMINISTRATION, LEGISLATION, AND POLICY
Professional Self-Regulation: Is the Model Past Its Sell by Date?
Denver 1–3, Lower Level 2
Recent events have questioned the ability of professionals to regulate themselves in the interest of the public. Should the public play a more dominant role in how professionals are regulated? Should the self-regulatory model be abolished altogether?
This comparative analysis of various jurisdictions that have recommended or implemented change will identify how the self-regulatory model should move forward—or whether a whole new model is required. The analysis will include how Ireland introduced public majority governance to several regulators and its impact on public protection.

Coordinator
- Rebecca Durcan, Lawyer, Steinecke Maciura LeBlanc

Moderator
- Michael Guthrie, Director of Policy and Standards, United Kingdom Health and Care Professions Council

Speakers
- Rebecca Durcan, Lawyer, Steinecke Maciura LeBlanc
- Ginny Hanrahan, CEO/Registrar, CORU - Regulating Health and Social Care Professionals in Ireland
- Andrew Parr, Registrar & CEO, College of Naturopaths of Ontario
COMPLIANCE AND DISCIPLINE

Breaking Bad: A Case Study in Discipline and Fitness to Practice Proceedings
Colorado G–J, Lower Level 2

The session examines the fictional case of Walter White, a high school chemistry teacher from the television series, “Breaking Bad,” who used equipment from his school to engage in the illicit production and sale of methamphetamine. Following a complaint, Walter White finds himself before the Discipline Committee of his professional regulator but seeks to have his case heard by the Fitness to Practice Committee instead.

Coordinator & Moderator
§ Charlie Morrison, Manager of Policy and Research, Ontario College of Teachers

Speaker
§ Andy Rosenhek, Senior Decision Editor and Hearings Administrator, Ontario College of Teachers

ENTRY TO PRACTICE AND BEYOND

Can I Put My Hat On? I’m a Good Moral Character…Now
Denver 4–6, Lower Level 2

The sequel to the 2016 session “Can I Take My Hat Off? The Parameters of Off Duty Conduct,” this session explores the vexing question of how regulators determine whether someone is qualified to “put their hat on” at the entry to practice stage.

Entry to practice is an undoubtedly complex area that raises challenging issues for regulators when applicants seek the privilege of membership. There is no standard definition of “Good Moral Character” but its concept is embedded in the qualification criteria for virtually every profession. How should regulators assess an applicant’s character and suitability at the time of registration? Why is it so important to get this right? The panel will examine through case law and standards from across jurisdictions the common (and uncommon) principles that are applied when assessing who should have the privilege of putting on the proverbial professional hat.

Coordinator
§ Esther Jeon, Legal Counsel, Real Estate Council of British Columbia

Moderator
§ Michael Salvatori, Chief Executive Officer and Registrar, Ontario College of Teachers

Speakers
§ Geoff Thiele, Director of Legal Services, Real Estate Council of British Columbia
§ Robin McKechney, Partner, Steinecke Maciura LeBlanc

TESTING AND EXAMINATIONS

Ask the Experts: What Questions Do You Have About Examinations and Testing?
Penrose Ballroom, Lower Level 1

A candidate called the Board and yelled at my staff with a litany of accusations: “Your test was not fair. It tested trivial information and was not what I was taught. I failed by one point which can’t be correct. I had a 4.0 GPA in school. That should be enough to be licensed.” How should the staff member and board respond to candidate comments? Can you defend the exam if challenged in court? How can we make our test better? Are candidates cheating on our test? Board members and the public may be reluctant to ask questions about the test. This interactive session will respond to practical concerns and questions of regulators using audience response devices and by responding to hot-issue real scenarios. Bring your hot issues and questions to the session for discussion.

Coordinator & Moderator
§ Chuck Friedman, Director, Psychometrics, PSI Services

Speakers
§ Pamela Ing Stemmer, Senior Psychometrician, PSI Services
§ Ronald Rodgers, President/Director of Measurement Services, Employment Research Institute/Continental Testing Services
§ Elizabeth Witt, Chief Consultant and Psychometrician, Witt Measurement Consulting

FRIDAY 12–1:30 P.M.

CLEAR Awards Luncheon
(preregistration is required)
Colorado F, Lower Level 2

FRIDAY 1:30–2:30 P.M.

HOT TOPIC ROUNDTABLE
Cyber Risk in the Health Sector
Denver 4–6, Lower Level 2

This session will address the evolution of privacy and cyber risk in the health sector, including new trends, the emergence of new privacy torts and class action lawsuits. It will consider the role of the regulator in addressing these concerns as it relates to its members, including the use and misuse of social media and technology in various contexts.

Coordinator
§ Ferzin Wadhwani, National Manager, Business Development and Marketing, Miller Thomson LLP

Moderator
§ Karen Plaus, CEO, National Board of Certification and Recertification for Nurse Anesthetists (NBCRNA).

Speaker
§ Kathryn Frelick, Partner, National Health Leader, Miller Thomson LLP

HOT TOPIC ROUNDTABLE
Have a Test Development Question?
Penrose Ballroom, Lower Level 1

Psychometricians representing different operational perspectives from professional certification, licensure, medical, and IT settings...
will field a range of test development and psychometric questions from audience members. Questions may range from the first steps of designing a program to item development to standard setting to equating to exam maintenance or anything in between. Bring your questions because this session will be 100% in a question and answer format.

**Coordinator & Moderator**
- Amanda A. Wolkowitz, Psychometrician, Alpine Testing Solutions

**Speakers**
- Andrew Dwyer, Director of Psychometrics, American Board of Pediatrics
- Brett P. Foley, Director, Professional Credentialing and Senior Psychometrician, Alpine Testing Solutions
- Jeff Kelley, Vice President, Psychometrics, National Center for Competency Testing
- Hong Qian, Psychometrician, National Council of State Boards of Nursing
- Amy Roedl, Exam Development Manager, National Restaurant Association
- Amin Saiar, Senior Psychometrician, PSI Services

**FRIDAY**

**Break**
Prefunction Lower Level 2

**FRIDAY**

**COMPLIANCE AND DISCIPLINE**

**Sexual Abuse: Regulators’ Scorecard in Achieving Zero Tolerance**
*Colorado G–J, Lower Level 2*

Changes are happening in how regulators are expected to deal with sexual abuse by regulated professionals. In 2016, the Ontario Minister of Health and Long-Term Care released the recommendations of the Minister’s Task Force on the Prevention of Sexual Abuse of Patients and the Regulated Health Professions Act. In 2016, the Australian Health Practitioner Regulatory Agency and the Medical Board of Australia engaged an expert to undertake a review of chaperone restrictions. This session will examine the recommendations from these two consultations on sexual abuse and how the recommendations are being implemented. It will explore how regulators might be able to improve their programs and policies to better achieve zero tolerance.

**Coordinator**
- Debbie Tarshis, Counsel, WeirFoulds LLP

**Moderator**
- Lise Betteridge, Registrar, Ontario College of Social Workers and Social Service Workers

**ENTRY TO PRACTICE AND BEYOND**

**Review, Revise, Re-Energize: How Two Professions Reinvigorated Their International Credential Evaluation Processes**
*Penrose Ballroom, Lower Level 1*

The Canadian Alliance of Physiotherapy Regulators and the Federation of Law Societies of Canada, which both have responsibility for the evaluation of internationally-educated professionals on behalf of the provincial and territorial regulatory bodies, recently undertook reviews of their credentialing programs. This session will start with short overviews of the two reviews, before comparing and contrasting the approaches taken and reviewing the results and recommendations. The session will end with recommendations for how to conduct program reviews for both health and non-health professions and will detail good practices in international credential evaluation policies and procedures.

**Coordinator**
- Deborah Wolfe, Managing Director, National Committee on Accreditation, Federation of Law Societies of Canada

**Moderator**
- Mahmoud Suleiman, Assistant Registrar, Pharmacy Examining Board of Canada

**Speakers**
- Katya Masnyk, CEO, Canadian Alliance of Physiotherapy Regulators
- Deborah Wolfe, Managing Director, National Committee on Accreditation, Federation of Law Societies of Canada

**TESTING AND EXAMINATIONS**

**From Job Analysis Planning to Development of Test Specifications: If I See a Fork in the Road, Should I Take It?**
*Denver 4–6, Lower Level 2*

Although accreditation guidelines are specific in defining best practices for job analyses and test development, the details of the processes are left open to individual organizations. Published reports of job analyses and development of test specifications reveal differences in implementation of these studies. The purpose of this session is to make participants aware of strategies used by a number of different organizations in order to help them refine the approaches that will meet their own needs. Abstracts from published reports of job analyses will support the presentation.

**Coordinator**
- George T. Gray, Independent Test Development and Measurement Consultant

**Moderator**
- Grady Colson Barnhill, Senior Assessment Advisor, National Commission on Certification of Physician Assistants
AGENDA

Speakers
- Lawrence J. Fabrey, Senior Vice President, Psychometrics, PSI Services
- George T. Gray, Independent Test Development and Measurement Consultant
- Ben Price, CEO, National Board of Surgical Technology and Surgical Assisting

FRIDAY 3:45–4 P.M.
Break
Prefunction, Lower Level 2

FRIDAY 4–5 P.M.
ADMINISTRATION, LEGISLATION, AND POLICY
Medical Assistance in Dying—Still a Live Issue
Denver 4–6, Lower Level 2
The recent legalization of medical assistance in dying in Canada (in June 2016) and Colorado (in November 2016) is one of the most radical and significant changes to the health care system in this century. This session will explore: the differing provisions of the legislation in Canada, Colorado, and other jurisdictions around the world; the practical implications for regulators as they struggle to provide guidance to their members in this new era; and the ongoing constitutional and human rights controversies and challenges.

Coordinator
- Alexandra Wilbee, Partner, WeirFoulds LLP

Moderator
- Lara Kinkartz, Associate, WeirFoulds LLP

Speakers
- S. Priya Morley, Associate Lawyer, WeirFoulds LLP
- Alexandra Wilbee, Partner, WeirFoulds LLP
- Barbara Willson, Regulatory Practice Consultant, College of Registered Nurses of British Columbia
- Matthew Wynia, Director, Center for Bioethics and Humanities, University of Colorado

ENTRY TO PRACTICE AND BEYOND
Protecting the Public and Enhancing the Pharmacy Profession through Assessment
Penrose Ballroom, Lower Level 1
The Quality Assurance Practice Review process for Pharmacists, implemented in Ontario in 1997 was, from the outset, designed to protect the public while enhancing the profession of Pharmacy. Results demonstrate that the Practice Review has served as a catalyst for the profession as a whole to engage in professional development to enhance the skills and knowledge needed to provide safe and competent care to the public and meet the expectations of the assessment itself. Two panelists will lead you through the program’s ongoing development and evolution—from a ‘one size fits all’ peer assessment/practice review process to individual on-site practice and outcomes-based assessments that assure public protection and drive optimal outcomes in pharmacy practice in Ontario.

Coordinator
- Anthony Marini, President, Martek Assessments Ltd.

Moderator
- Jim Dunsdon, Principal Partner, Dundee Consulting Group Ltd.

Speakers
- Anthony Marini, President, Martek Assessments Ltd.
- Sandra Winkelbauer, Manager, Continuing Competency, Ontario College of Pharmacists

TESTING AND EXAMINATIONS
The Wild, Wild West of Recertification
Denver 1–3, Lower Level 2
The US medical specialty boards have traditionally represented best practice in recertification design—including self-assessment, Quality Improvement and re-examination. Now, due at least in part to significant practitioner pushback, there are no less than 16 current or proposed pilot programs for physician specialty recertification. At the same time, other groups have introduced or are piloting recertification processes designed to support continuing competence and/or replace examinations. Come learn about these new products/processes, and use interactive technology to explore the Wild West of optimal recertification design!
AGENDA

Coordinator
- Grady Colson Barnhill, Senior Assessment Advisor, National Commission on Certification of Physician Assistants

Moderator
- Fae Mellichamp, Psychometrician, Behavior Analyst Certification Board

Speakers
- Grady Colson Barnhill, Senior Assessment Advisor, National Commission on Certification of Physician Assistants
- Christopher Butcher, Principal/CIO, Heuristic Solutions

FRIDAY

5:15 P.M.

Highlights of Denver City Bus Tour
Hotel lobby
Preregistration is required.

FRIDAY

5:30 P.M.

Colorado Rockies vs. San Diego Padres
Hotel lobby
Preregistration required.

SATURDAY, SEPTEMBER 16

7–10 A.M.

Registration Open
Lower Level 2, Prefunction

SATURDAY

8–9:30 A.M.

ADMINISTRATION, LEGISLATION, AND POLICY
“Trust Me, I’m a Regulator” and Other Mistakes: Successes and Challenges of Effective Consumer and Community Engagement
Denver 4–6, Lower Level 2

What can regulators do to build trust and engage effectively and meaningfully with consumers of healthcare and the wider community? In this session we will discuss two initiatives from multi-profession health regulators on opposite sides of the globe:
- how the national regulator of 14 health professions in Australia established its independent community (consumer) advisory group, and how the functions of the group fit within a broader community engagement strategy for AHPRA; and
- how the UK’s Health and Care Professions Council approached engaging with service users and carers to develop conduct standards for practitioners, including producing a dedicated guide for service users.

Coordinator
- Anita Rivera, National Director Communications, Australian Health Practitioner Regulation Agency

Moderator
- Kym Ayscough, Executive Director, Regulatory Operations, Australian Health Practitioner Regulation Agency

Speakers
- Michael Guthrie, Director of Policy and Standards, Health and Care Professions Council
- Anita Rivera, National Director Communications, Australian Health Practitioner Regulation Agency

COMPLIANCE AND DISCIPLINE
Challenging Convention: Addressing Mental Health Issues in Professional Regulation
Colorado A–D, Lower Level 2

Twenty percent of our population will personally experience a mental health illness in their lifetime and professionals are not immune. The impact of these illnesses is as varied as the conditions themselves. This session will consider the manner in which regulators address mental health issues. Panelists will explore conventional modes of institutional response, including fitness and discipline proceedings, and their challenges, including the impact of human rights legislation. This session will also discuss broader policies and programs for professionals with mental health issues that seek to meet the objectives of protecting the public while also destigmatizing mental health illness.

Coordinator
- Jordan Glick, Partner, WeirFoulds LLP

Moderator
- Debbie Tarshis, Counsel, WeirFoulds LLP

Speakers
- Meghan E. Clarke, Prosecutions Associate, College of Nurses of Ontario
- Jordan Glick, Partner, WeirFoulds LLP
- S. Priya Morley, Associate Lawyer, WeirFoulds, LLP
- Joel Sadavoy, Professor of Psychiatry, University of Toronto
- Alexandra Wilbee, Partner, WeirFoulds LLP

ENTRY TO PRACTICE AND BEYOND
Streamlining Pathways to Occupational Credentials and Entry to Practice for Transitioning Veterans
Colorado G–J, Lower Level 2

This session provides a review of some of the federal and state initiatives in military credentialing to include recent federal legislation and expansion of the military services’ Credentialing Opportunities On Line (COOL) programs. The 13-state, Multi-State Collaborative on Military Credit (MCMC) will discuss efforts to improve recognition of equivalent military training and experience for post-secondary credential attainment and entry to practice. MCMC partnered with the Credential Engine (previously–Credential Transparency Initiative, CTI) to populate this information in a first-of-its-kind national credential registry. Lastly, representatives from Colorado’s Department of Regulatory Agencies (DORA) will discuss recently passed legislation directing state agencies to implement a streamlined military-to-workforce credentialing pathway across 50 occupations. Learn how these efforts
might help your agency assess military training and experience in terms of competencies, transfer value, assessment rigor, third-party approval status, and perhaps follow Colorado’s model for developing credentialing pathways at the state level.

**Coordinator**
- Bill Brigman, Senior Research and Policy Analyst, SOLID LLC

**Moderator**
- Cory Everett, Director, State of Colorado, Latino Coalition for Community Leadership

**Speakers**
- Bill Brigman, Senior Research and Policy Analyst, SOLID LLC
- John Brower, Policy Analyst, Colorado Department of Regulatory Agencies
- Ken Sauer, Senior Associate Commissioner and Chief Academic Officer, Indiana Commission for Higher Education
- Roy Swift, Executive Director, Workcred

**TESTING AND EXAMINATIONS**

**So What Goes into a High Quality Credentialing Test?**

**Denver 1–3, Lower Level 2**

New to the field of credentialing? Want to improve the reliability and validity of your assessments? This presentation provides an overview of the test development cycle and how best practices and international industry standards drive quality improvements in your assessments. Reducing the “black box” effect and having greater control will have a direct effect in improving the quality of your credentials. Topics include job analysis, item writing, cut scores, equating, and statistical reports.

**Coordinator**
- Chad Kinart, Director, Partner Services, Assessment Systems

**Moderator**
- Cynthia Woodley, Chief Operations Officer & Psychometrician, Professional Testing Inc

**Speakers**
- Chad Kinart, Director, Partner Services, Assessment Systems Corporation
- Heidi Leenay, Vice President, Distance Learning Network, Inc.
- Anthony Marini, President, Martek Assessments Ltd.

**SATURDAY**

**9:30–9:45 A.M.**

**Break**

**Prefunction, Lower Level 2**

**ADMINISTRATION, LEGISLATION, AND POLICY**

**Risk Profiling—A New Regulatory Tool?**

**Denver 4–6, Lower Level 2**

Regulators are increasingly expected to be better at identifying, understanding and addressing risks in the professions they regulate. Presenters from the College of Physiotherapists of Ontario (Canada) and the Health and Care Professions Council (UK) will discuss research studies they have commissioned to better understand the risks and trends in the professions they regulate.

**Coordinator**
- Michael Guthrie, Director of Policy and Standards, United Kingdom Health and Care Professions Council

**Moderator**
- Ginny Hanrahan, CEO/Registrar, CORU—Regulating Health and Social Care Professionals in Ireland

**Speakers**
- Michael Guthrie, Director of Policy and Standards, United Kingdom Health and Care Professions Council
- Shelley Martin, Manager, Quality Assurance, College of Physiotherapists of Ontario

**COMPLIANCE AND DISCIPLINE**

**Out in the Open—Finding the Balance in Regulatory Transparency**

**Denver 1–3, Lower Level 2**

As governments are pressured to promise transparency, regulators search for that fine balance between openness and fairness. The media suggest that anything ‘hidden’ is suspicious -- but some information must be protected. Can too much knowledge be a dangerous thing? What information can members of the public actually use to make good choices? When will releasing information harm the profession? In Ontario, Canada, the provincial government has declared transparency a “number 1 priority” as cases involving allegations of sexual abuse have hit the headlines. One regulator’s approach to the challenge has attracted international attention. Will real-time risk assessment be the key to success?

**Coordinator & Moderator**
- Helene Goldberg, Senior Dental Consultant, Professional Conduct, Royal College of Dental Surgeons of Ontario

**Speaker**
- Dayna Simon, Senior Counsel, Professional Conduct and Regulatory Affairs, Royal College of Dental Surgeons of Ontario
ENTRY TO PRACTICE AND BEYOND
Team Training, Team Practice, Team Regulation, Team Evaluation
Colorado G–J, Lower Level 2
At this session, a multi-national panel of representatives from healthcare professions (e.g., medicine, nursing, pharmacy, etc.) will talk about 1) the prevalence and value of inter-professional educational programs in their countries; 2) experience with team practice (including procedures for handling errors and complaints when more than one type of professional is involved), and 3) protocols for evaluating the competence of teams.

Coordinator
▪ David Swankin, President and CEO, Citizen Advocacy Center (CAC)

Moderator
▪ Georgeann Wilkin, Sr. Manager Professional Conduct / Complaints Director, College & Association of Registered Nurses of Alberta

Speakers
▪ Kathy Chappell, Senior Vice President, Accreditation, Certification, Measurement and Institute for Credentialing Research, American Nurses Credentialing Center
▪ Rocco Gerace, Registrar, College of Physicians and Surgeons of Ontario
▪ Peter H. Vlasses, Executive Director, Accreditation Council for Pharmacy Education (ACPE)

TESTING AND EXAMINATIONS
Becoming an SME Expert
Colorado A–D, Lower Level 2
Subject matter experts (SMEs) are one of the most leveraged resources in the development of a credentialing program. However, working with SMEs comes with challenges as each brings their own perspectives, biases, and goals to the process. In this session, professionals from credentialing agencies and testing vendors will discuss best practices, review lessons learned while working through these difficult SME situations, and address questions from the audience. Topics covered will include onboarding, creating and maintaining engagement, governing the SME tenure-rotation cycle, and effectively engaging virtually. Keeping the license secure and managing SME conflicts of interest will be a focus throughout.

Coordinator
▪ Alan J Tomassetti, Senior HR Consultant, CPS HR Consulting

Moderator
▪ Aisha Taylor, Manager, Licensure and Certification, CPS HR Consulting

Speakers
▪ Susan Davis-Becker, Partner, ACS Ventures
▪ Peter Mackey, Head, Exam Development, CFA Institute
▪ Katya Masnyk, CEO, Canadian Alliance of Physiotherapy Regulators
▪ Shilo Tooze, Associate Registrar, Licensure, College of Veterinarians of Ontario
▪ John Wickett, Principal, Wickett Measurement Systems Inc.

SATURDAY 10:45–11 A.M.
Break
Prefunction – Lower Level 2

SATURDAY 11 A.M.–12:30 P.M.
CLOSING SESSION
Setting Precedents: The Top Ten Recent Cases You Need to Know About
Colorado A–D, Lower Level 2
In order for regulators to achieve excellence they must be aware of the legal framework in which they operate, particularly the judge-made legal framework which changes with each important new case that is decided. We will summarize and analyze the most interesting recent cases from Commonwealth and US jurisdictions involving regulatory law, pulling together themes and highlighting differences between various jurisdictions including discipline, registration and human rights issues.

Coordinator & Moderator
▪ Lori Long, Director, Professional Conduct and Regulatory Affairs, Royal College of Dental Surgeons of Ontario

Speakers
▪ Rebecca Durcan, Lawyer, Steinecke Maciura LeBlanc
▪ Bernard C. LeBlanc, Partner, Steinecke Maciura Maciura LeBlanc
▪ Amigo R. Wade, Senior Attorney, Virginia Division of Legislative Services
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